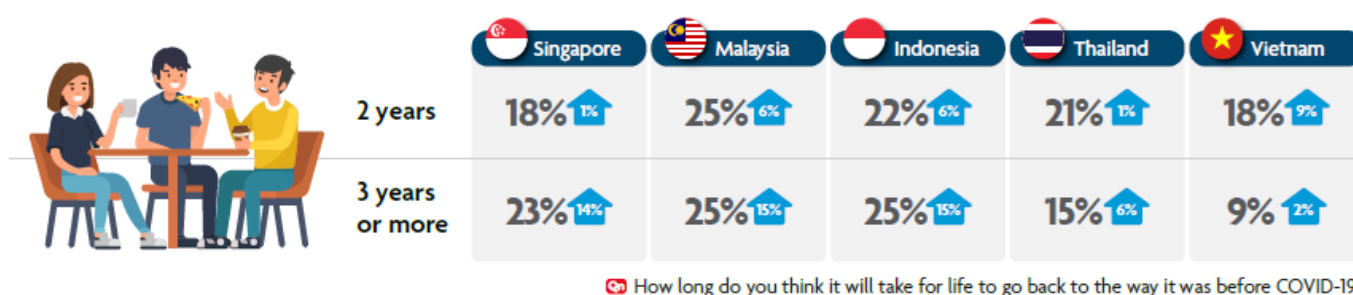


ASEAN consumers prepare for endemic COVID-19 and look to “new norm” by 2023

UOB ASEAN Consumer Sentiment Study shows more people are building financial resiliency

Singapore, 19 November 2021 – Amid the protracted COVID-19 pandemic, ASEAN consumers have learned to grapple with constant changes in social distancing rules and are preparing themselves to live with a “new norm” of endemic COVID-19 by 2023. This was among the key findings from the latest *UOB ASEAN Consumer Sentiment Study 2021* released today.

One in three respondents (33 per cent) in the region now expect that it will take two years or more for COVID-19 to be contained in their country, an increase of 18 per cent from the previous year. Two out of five respondents (40 per cent) also believe that it will take two years or more for life to go back to the way it was before COVID-19, an increase of 15 per cent from the previous year. When asked if vaccinations are important for life to return to normal, eight in 10 respondents (81 per cent) agreed with that statement.



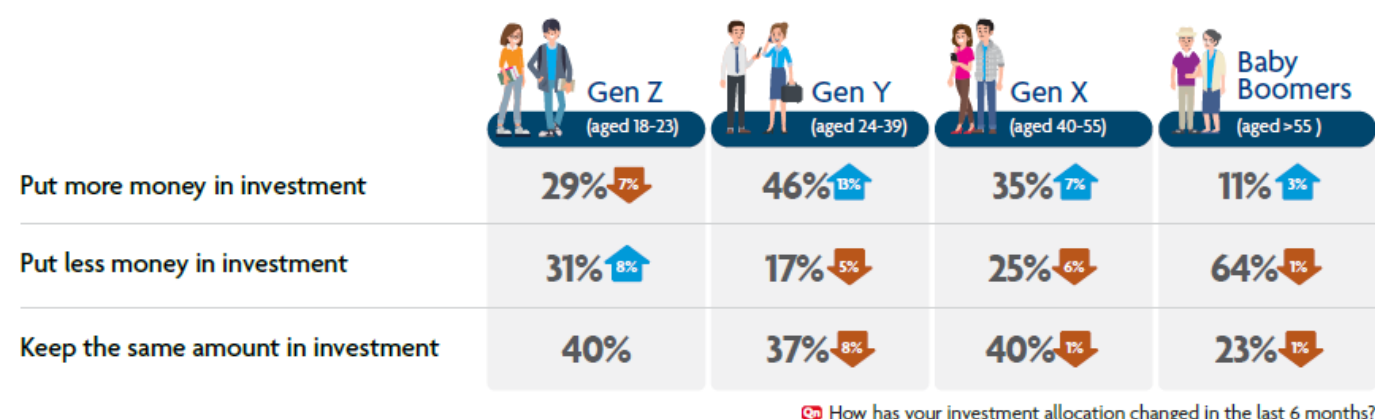
While more ASEAN consumers adjust their expectations and prepare themselves for COVID-19 to become endemic, the majority of respondents (68 per cent) feel more mentally prepared for new lockdown measures, indicating that consumers are becoming more ready to face such events.

Finances remain a worry but focus is on building financial resilience for the long term

On personal finances, more than six in 10 respondents indicated uneasiness around increased household expenses (64 per cent), meeting long-term financial commitments (63 per cent) and a decline in their savings and wealth (65 per cent).

However, the study found that consumers across ASEAN are more settling and are keeping to the financial habits they had adopted a year ago. More than half of the respondents (53 per cent) said that they have not changed their budgeting in the last six months, compared with the 60 per cent of respondents who said they adjusted their budget at the outset of the pandemic.

In Singapore, consumers are looking for opportunities to strengthen their financial resilience. They are more upbeat about investing, with close to two in five (38 per cent) consumers putting more money into investments in the past six months, an increase of eight per cent from last year. Leading the way are millennials¹, with close to half of them (46 per cent) indicating that they plan to invest more. One in two Singaporean respondents (51 per cent) who have invested said they are choosing to buy more stocks and bonds.



Ms Jacquelyn Tan, Head of Group Personal Financial Services, UOB said, “Financial well-being plays an important role in an individual’s overall mental health as it minimises the stress and anxiety that they experience, especially in these uncertain times. As Singaporeans adapt to the ‘new norm’ and get back on track with their lives, it is important that they continue to build their financial resilience by saving and investing for the long term. This will help to ensure that they are financially prepared for future uncertainties while staying on course in achieving their financial goals such as retirement.

¹ Aged 23 to 39 years old

“To help our customers on their investment journey, we have made investing simpler and easier with SimpleInvest. It enables our customers to invest through UOB TMRW, our digital banking app, from as little as \$100. Close to 90 per cent of our customers using SimpleInvest are new to unit trust products and we see them making monthly investments of \$1,500 on average. Additionally, 35 per cent of those using SimpleInvest have started a regular investment plan. This is a positive sign that Singaporeans are more confident and taking steps to strengthen their financial resilience and to achieve their long-term financial goals.”

The *UOB ASEAN Consumer Sentiment Study* aims to provide a better understanding of ASEAN consumers at a time when the region is undergoing deep social and economic transformation. This is the second edition of the study that was completed in July 2021. Approximately 3,500 respondents from five ASEAN countries were interviewed, including 1,000 from Singapore and more than 600 each from Indonesia, Malaysia, Thailand and Vietnam.

– Ends –

About UOB

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of around 500 branches and offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world’s top banks: Aa1 by Moody’s Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.



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