

Media Statement

UOB to resume full branch operations in Singapore as the Bank concludes its phased branch re-opening plan



UOB will maintain precautionary measures at all 48 UOB branches island-wide to protect the well-being of its customers and people, such as SafeEntry check-in and check-out and temperature screening

Singapore, 20 August 2020 – All United Overseas Bank (UOB) branches in Singapore will be opened from today as the Bank re-opens its remaining seven branches. This concludes the final phase of UOB's considered and careful safe re-opening branch plan.

Mr Benny Chan, Head of Channels, Group Channels and Digitalisation, UOB, said, "Over the past two months since we began to gradually re-open our branches, traffic has steadily increased as customers come to speak with us for support on banking activities such as financial advisory and business needs. In resuming full operation, our customers can visit their preferred branch. As Singapore continues to combat the spread of COVID-19, we encourage our customers to use our digital channels when possible.



Customers who need to visit our branches are also encouraged to make an appointment online and to tap our SMS queue service to minimise the time spent outside their homes.”

For the health and safety of UOB colleagues and customers, the Bank will also maintain its precautionary measures at all branches. Visitors will be required to wear a mask, complete the SafeEntry check-in and check-out procedures, undergo temperature screening and make health and travel declarations prior to entering a UOB branch.

In addition to increasing the frequency of cleaning at all branches, automated teller machines (ATMs) and auto lobbies, the Bank has also applied a commercial grade self-disinfecting coating at high-touch areas including branch counters and meeting areas within its branches and at its ATMs.

All re-opened branches will continue to prioritise service for elderly and vulnerable customers during the first hour of banking operations.

For more information on UOB’s branch locations and opening hours, as well as digital services, please visit www.uob.com.sg/covid19updates. Customers can also make an appointment to visit any of our branches at <https://www.uob.com.sg/online-branch>.

– Ends –

About United Overseas Bank

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world’s top banks: Aa1 by Moody’s Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.



We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.

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Appendix: List of branches that will re-open on Thursday, 20 August 2020

Branch	Address
UOB Bishan	Blk 501 Bishan Street 11 #01-368/370 Singapore 570501
UOB Changi Airport	Airport Boulevard #B16-17 Singapore Changi Airport Passenger Terminal 2 Building Singapore 819643
UOB Coleman	1 Coleman Street #01-14 The Adelphi Singapore 179803
UOB Hougang	Blk 108 Hougang Avenue 1 #01-1313/1315 Singapore 530108
UOB Marina Bay Financial Centre	10 Marina Boulevard #01-02 MBFC Tower 2 Singapore 018983
UOB Upper Bukit Timah	148 Upper Bukit Timah Road #01-01 UOB Centre Singapore 588178
Hangout @ UOB	Singapore Polytechnic Unit FC512, Food Court 5, 500 Dover Rd, 139651