

UOB to re-open seven branches as part of Phase Two of Singapore's Safe Re-Opening

Bank prioritises re-opening branches in shopping malls and retail area



Singapore, 20 June 2020 – United Overseas Bank (UOB) will re-open seven additional branches in shopping malls and retail areas on Monday, 22 June 2020 as it supports Singapore's Phase Two of Safe Re-Opening. The branches have been selected based on higher customer footfall as retail stores and restaurants in shopping centres open doors to customers (see Appendix for details). The seven branches add to the 48 UOB branches that are open island-wide.

Mr Benny Chan, Head of Channels, Group Channels and Digitalisation, UOB, said, "While we continue to encourage our customers to use our digital services for their banking needs, we are mindful that some customers may need to visit a branch as they gradually resume daily activities. As such, we have made the decision to re-open all UOB branches in shopping malls and retail areas from Monday, 22 June 2020. In caring for our customers' well-being, we will have our Safe Distancing Ambassadors in each branch to ensure that customers are following safe distancing requirements."



For the health and safety of UOB colleagues and customers, the Bank will also maintain its enhanced precautionary measures for all branches. Visitors will be required to wear a mask, complete the SafeEntry check-in and check-out procedures, undergo temperature screening and make health and travel declarations prior to entering a UOB branch. In addition to increasing the frequency of cleaning at all branches, automated teller machines (ATMs) and auto lobbies, the Bank has also applied a commercial grade self-disinfecting coating at high-touch areas including branch counters and meeting areas within its branches and at its ATMs.

All re-opened branches will continue to prioritise service for elderly and vulnerable customers during the first hour of banking operations.

UOB will continue to monitor customer traffic at its branches and take into account government guidelines before determining when to re-open its remaining seven branches.

– Ends –

About United Overseas Bank

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world's top banks: Aa1 by Moody's Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.



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Appendix: List of branches that will re-open on Monday, 22 June 2020

Branch	Address
UOB Bukit Panjang	1 Jelebu Road, #02-02 Bukit Panjang Plaza 677743 038983
UOB Suntec City	3 Temasek Boulevard, #02-735/736 Suntec City Mall
UOB Tampines One	10 Tampines Central 1, #01-28/29/30 Tampines 1 529536
UOB Sengkang Express Centre	5 Sengkang Square, #01-03, Sengkang MRT 545062
UOB Private Bank	80 Raffles Place, #07-01 UOB Plaza 1 048624
UOB Privilege Banking Centre, Marina Bay Financial Centre	10 Marina Boulevard #20-01 MBFC Tower 2 018983
UOB Privilege Banking Centre, Orchard @ 268	268 Orchard Road, #11-01 238856