UOB deepens partnership with VMware to enable safe and effective remote working for its team of IT developers in the new normal

- *UOB and VMware's more secure virtual desktop solution builds on the Bank's standardised regional IT infrastructure which enabled the solution to be deployed in just 21 days*

SINGAPORE – November 4, 2020 – As the COVID-19 pandemic resulted in the majority of the workforce shifting to home-based work, United Overseas Bank (UOB), a leading bank in Asia, collaborated with VMware to enable the Bank to continue its innovation drive without disruption.

UOB was one of the fastest organisations in ASEAN to deploy a secure virtual desktop – UOB DevTop – for its team of 3,000 information technology (IT) developers, having done so in just 21 days instead of the up to three months it would typically take. Designed to meet the Bank's robust security standards and to minimise risks, UOB DevTop provides IT developers with a secure sandbox to test and to implement upgrades to UOB's digital services and solutions. This enabled its IT developers to meet the Bank's software development schedules without disruption or delay as they move to work from home within weeks.

UOB developed UOB DevTop by integrating VMware's virtual desktop solution VMware Horizon with UOB's highly secure IT and hybrid cloud infrastructures. This infrastructure was vital to the Bank being able to accelerate the deployment of UOB DevTop as the Bank did not need to install hardware servers on its premises even as it expanded its computing capacity to meet the surge in load with 3,000 IT developers working remotely.

Through safer and remote access to the Bank's development environment, UOB's team of IT developers achieved significant milestones for several software development projects this year. Within the last three months alone, UOB has launched three industry-leading innovative solutions. In August, UOB launched it ASEAN digital bank, TMRW, in Indonesia. In September, the Bank launched its all-in-one mobile banking app UOB Mighty in Malaysia, featuring a new user interface and features which tap artificial intelligence to help customers spend and save more wisely. In the same month, UOB also launched UOB Infinity, a new mobile app for its clients across region that provides these businesses with intuitive features such as a customisable desktop, cash management capabilities and trade services to meet their banking needs.

Ms Susan Hwee, Head of Group Technology and Operations, UOB, said, "As the majority of our colleagues across the UOB Group shifted to home-based working during the pandemic, we prioritised equipping them with the right tools and resources to enable a quick and seamless transition as we continued to serve our customers without disruption. Tapping our technology and cloud infrastructure, coupled with VMware's solutions, we developed and deployed a more secure virtual desktop solution at an unprecedented pace and scale. This enabled our team of 3,000 IT developers to continue to support the Bank's business activities and innovation drive without compromising on security."

Mr Sanjay K. Deshmukh, Managing Director and Vice President, Southeast Asia and Korea, VMware, said, "Digital technologies have shone through during this period of uncertainty as an effective enabler for organisations to conduct business, engage employees and connect with customers. We are excited to continue our partnership with UOB, supporting their operational needs while enabling them to comply with the bank's stringent security and data privacy requirements.

With VMware's industry-leading digital workspace and hybrid cloud solutions, we are confident UOB will continue to forge ahead as a leading bank in the region, serving a diverse customer base spread across different industries effectively and more securely," Mr Deshmukh said.

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About VMware
VMware software powers the world's complex digital infrastructure. The company's cloud, app modernization, networking, security, and digital workspace offerings help customers deliver any application on any cloud across any device. Headquartered in Palo Alto, California, VMware is committed to being a force for good, from its breakthrough technology innovations to its global impact. For more information, please visit https://www.vmware.com/company.html.

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About United Overseas Bank
United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world's top banks: Aa1 by Moody's Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.

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