

Media Statement

UOB confirms case of COVID-19 at UOB Plaza 2

Singapore, 26 March 2020 – United Overseas Bank (UOB) was today informed by the Ministry of Health that one of our non-customer facing colleagues has tested positive for COVID-19. Our colleague is now under medical care. We are assisting him and his family with all the support they may need through to his recovery.

He was last in the office at UOB Plaza 2 on 16 March 2020. Those colleagues with whom he had close contact then are now on Leave of Absence until next week. Other colleagues from the affected floor are now working from home until then. They will all be monitoring their health and if they display any flu-like symptoms, will seek medical care promptly.

We would like to reassure our customers and the community that we have put in place additional precautionary measures to help prevent further infection. We are conducting a thorough deep cleaning and disinfection of the entire floor and the common areas of UOB Plaza 2, in accordance with Ministry of Health and National Environment Agency guidelines.

At all our office buildings and branches, we continue to conduct temperature screening. We have placed hand sanitisers in our branches and on all floors in each of our buildings, and have also been conducting more frequent cleaning and sanitisation at these premises since the onset of the COVID-19 outbreak. Our customer-facing colleagues all wear face masks as an extra precaution.

We will continue to do all that we can to help protect the well-being of our colleagues, customers and the community in these trying times.

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About United Overseas Bank

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world's top banks: Aa1 by Moody's Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.

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