

Media Statement

UOB takes careful and gradual approach to re-opening nine branches in Safe Re-Opening period

Re-opened branches will also enable Bank to support businesses as they gradually resume operations

Singapore, 6 June 2020 – United Overseas Bank (UOB) is taking a careful and gradual approach to re-opening its branches as it supports Singapore’s Safe Re-Opening phase. From Monday, the Bank will re-open nine branches across the island (see Appendix for details).

The branches have been selected based on their proximity to areas with a higher concentration of businesses and to existing branches that experienced high customer footfall during the circuit breaker period. By opening more branches in these locations, the Bank will be able to balance safe distancing requirements while supporting businesses as they too gradually resume operations.

Mr Benny Chan, Head of Channels, Group Channels and Digitalisation, UOB, said, “While we are no longer in the Circuit Breaker period, there remains a need for all of us to leave home only for essential needs to prevent the spread of COVID-19. We encourage our customers to continue using our digital services and solutions, including UOB Mighty and UOB Business Internet Banking Plus, for their personal banking and business needs. We also ask that customers visit our branches only for essential banking services that cannot be conducted through our digital solutions.”

All re-opened branches will continue to prioritise service for elderly and vulnerable customers during the first hour of banking operations.

For the health and safety of UOB colleagues and customers, the Bank’s enhanced precautionary measures remain in place for all branches. Visitors will be required to wear a mask, complete the SafeEntry check-in and check-out procedures, undergo temperature screening and make health and travel declarations prior to entering a UOB branch. Once inside, the Bank’s Safe Distancing Ambassadors will guide branch visitors to ensure a one-metre distance is observed.



In addition to increasing the frequency of cleaning at all branches, automated teller machines (ATMs) and auto lobbies, the Bank has also applied a commercial grade self-disinfecting coating at high-touch areas including branch counters and meeting areas within its branches and at its ATMs.

The Bank will continue to monitor customer traffic at its branches and take into account government guidelines before determining when to re-open its remaining branches.

– Ends –

About United Overseas Bank

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world's top banks: Aa1 by Moody's Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.

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Appendix: List of branches that will re-open on Monday, 8 June 2020

Branch	Address
UOB Boon Lay	325 Boon Lay Place Singapore 649886
UOB Jalan Sultan	200 Jalan Sultan #01-06 Textile Centre Singapore 199018
UOB Pasir Ris	Blk 443 Pasir Ris Drive 6 #01-20/22 Singapore 510443
UOB Rochor	149 Rochor Road #01-26 Fu Lu Shou Complex Singapore 188425
UOB Shaw Centre	1 Scotts Road #03-04 Shaw Centre Singapore 228208
UOB Wealth Banking Centre Shaw Centre	1 Scotts Road #03-04 Shaw Centre Singapore 228208
UOB Tai Seng	30 Tai Seng Street #01-01 Breadtalk IHQ Singapore 534013
UOB Wealth Banking Centre Tampines	1 Tampines Central 1 #01-01 UOB Tampines Centre Singapore 529539
UOB Thomson	238A Thomson Road #01-38 Novena Square Singapore 307685