
NEWS RELEASE

UOB extends banking hours and dedicates queues for exchanging SG50 Commemorative Notes

Customers may also reserve their notes online and collect at a branch of their choice

Singapore, 18 August 2015 – United Overseas Bank (UOB) will be extending banking hours and setting up dedicated queues at its branches to assist with the exchange for the SG50 Commemorative Notes.

In commemoration of Singapore's Golden Jubilee, the Monetary Authority of Singapore (MAS) has launched a special set of SG50 Commemorative Notes, which will be available to Singapore citizens at all UOB branches from 20 August to 30 September 2015¹. The notes will be available to the general public thereafter.

In anticipation of more customers to be served, UOB will be putting in place a series of measures to ensure a convenient and comfortable banking experience for all its customers who would like to exchange their notes for the SG50 Commemorative Notes.

In addition to the dedicated queues, UOB will be providing priority assistance for pioneer generation customers, senior citizens and customers with special needs at all UOB branches during the notes exchange period. More customer service officers will also be deployed at all branches to help answer questions and to take orders from customers who are in queue.

A total of 26 UOB branches located in heartland areas and key town centres are also extending their banking hours to 7pm on weekdays during the first week of the exchange period.

¹ Customers may refer to MAS's announcement for more details regarding the design of the commemorative notes and the exchange guidelines. <http://www.mas.gov.sg/News-and-Publications/Media-Releases/2015/Commemorative-Notes-to-Celebrate-SG50.aspx>

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Beat the queue by reserving the SG50 Commemorative Notes online

For greater convenience, customers can also reserve their commemorative notes online at www.uob.com.sg/sg50notes from 20 August 2015 onwards and collect them later at a pre-determined branch of their choice.

Ms Janet Young, Managing Director and Head of Group Channels and Digitalisation, UOB, said that the Bank is pleased to be among the banks offering these notes to our customers.

“We understand and appreciate that many of our pioneer generation customers will want to own this memorabilia that celebrates an important milestone in Singapore’s history and we want to make the exchange for the commemorative notes a smooth experience for them”, Ms Young said.

Customers can check out where their nearest UOB branch is through the UOB Mobile Banking app or visit [UOB's website](#). Customers can also contact UOB’s 24-hour customer service hotline at 1800 222 2121 should they have any enquiries.

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About United Overseas Bank

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Western Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world’s top banks: AA1 by Moody’s and AA- by Standard & Poor’s and Fitch Ratings respectively.

In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and the Philippines, as well as branches and representative offices.

UOB plays an active role in the community, focusing on art, children and education. It has, over more than three decades, held the longest-running art competition in Singapore, the UOB Painting of the Year, which has since been extended across Southeast Asia. In recognition of its contributions to the arts, UOB was conferred the Singapore National Arts Council’s Distinguished Patron of the Arts Award for the tenth consecutive year in 2014. UOB also encourages its employees across the region to be involved in its regular volunteer activities. This includes the annual UOB Heartbeat Run which is held in China, Indonesia, Malaysia, Singapore and Thailand.

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